Stephens

Conference Call
Fireside Chat with the President and CFO of Five9 (FIVN)

Wednesday, December 2 at 11:00 a.m. ET/10:00 a.m. CT

Stephens is hosting a conference call for institutional investors with Dan Burkland (President) and Barry Zwarenstein (CFO) of Five9.

About Five9

Five9 is a market leading cloud contact center software provider, facilitating more than six billion call minutes across their more than 200,000 seats. Their solutions enable users to more efficiently interact with customers across channels including voice, chat, email, web, and others.

Conference call date and time subject to change. To join the call or to obtain more information, please contact your Stephens sales representative.

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Topics of Discussion

- How has COVID accelerated customer purchasing urgency for the mid-market/enterprise?
- How do you see AI/ML capabilities being implemented, and what does this opportunity present for Five9?
- How could a re-opening economy impact cloud contact center purchasing?
- How could COVID/e-commerce impact customer service agent volumes in 4Q20?
- How does the sales pipeline for 2H20/1H21 compare to prior years?

Conference Call Host

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